



April 1, 2026

Dear TRA Member:

Enclosed is your invoice for the Tuscany Residents Association fees for the fiscal period of April 1, 2026 to March 31, 2027. These are mandated by virtue of the Tuscany Residents Association encumbrance registered on your property title.

The Tuscany Residents Association is a private, not for profit Company operated for the exclusive and long-term benefit of the community within the Tuscany Residents Association boundaries. The Association owns and operates the Tuscany Club, as well as other subdivision amenities. The annual fees contribute towards the ongoing operation of the Tuscany Club and its grounds, as well as the enhanced maintenance of all public park areas within the community.

Please visit our website at www.tuscany-connect.com for all new invoice information and account forms available.

The Administration Office is closed from 12:00 PM TO 1:00 PM Monday to Friday

Methods of Payment

CASH PAYMENTS:

- We can only take cash at the Administration office during office hours from **Monday to Friday 9:00 AM -4:00 PM.** Customer Service cannot accept cash payments AFTER 4:00 PM daily.

DEBIT PAYMENTS:

- We can take debit payments at the Customer Service desk: **7 days a week from 9:00 AM – 10:00 PM.**

CHEQUE PAYMENTS:

- You can either mail your cheques or drop them off at the club in our drop box. PLEASE ENSURE YOUR TUSCANY ADDRESS IS ON YOUR CHEQUE. We will email you a receipt if you do not receive one, please contact us at 403-241-6402 EXT. 111

CREDIT CARD PAYMENTS:

- You can pay by credit card in person from **9:00 AM – 10:00 PM 7 days a week (please visit our Customer Service desk).**
- We can accept credit card payments over the phone with no added service charges. Contact Customer Service at (403) 241-6402.

ONLINE PAYMENTS: You can make a payment online: (\$5.00 third-party charge) at the following website www.tuscany-connect.com

TO CREATE AN ONLINE ACCOUNT

To create an online account, please complete the following steps:

1. Please go to <https://www.tuscany-connect.com/>
2. Click on **LOGIN**
3. Underneath “Submit” you will find **Do not have a login?** Click here to register.
4. Please fill out the registration form and **submit**.

We will then receive your request and will have to approve it. After we approve, you will receive an email and then you can login.

TUSCANY- CONNECT MEMBER LOGIN

Follow the steps below to access your Tuscany Residents Association account:

1. Login to the www.tuscany-connect.com website.
2. Click on “**Pay Fees**” tab.
3. **Click here to access Pay on Account**
4. Type in your **Membership Pass Number** found on the bottom of your TRA membership card (the number will be 8 digits long).
5. Your password is your Postal Code (all lower case no spaces) followed by *#

MEMBERSHIP CARDS

In order to create and access your online account, a membership card number is required. If you do not have a card, please visit our Customer Service desk with a piece of photo ID and a card will be printed for you. Please note that we can not give membership numbers over the phone.

PAYMENT PLANS

- Payment plan options are available. Please contact our Administration Manager at administration@tuscanyclub.ca for more details.

INTEREST CHARGES

Interest will be charged to your account on the following dates:

- **July 1, 2026**
- **August 1, 2026**

5% plus prime will be applied to all outstanding accounts monthly.

*****ALL OUTSTANDING ACCOUNTS AS OF SEPTEMBER 1, 2026, WILL BE SENT TO MILLER THOMSON LLP FOR COLLECTIONS*****

All additional legal charges will be applied and will have to be paid to Miller Thomson LLP. THE TUSCANY CLUB WILL NO LONGER TAKE PAYMENTS FOR FEES AFTER SEPTEMBER 1, 2026.

To ensure the Tuscany Residents Association has correct information, please take the time to complete the “Tuscany Residents Information” form and submit via email at admincoordinator@tuscanyclub.ca , fax, drop off or mail with your cheque. We appreciate your cooperation.

Yours truly,
Tuscany Residents Association

As Per:
Chris Tomiyama
General Manager