

# Re-Opening Strategy Update



The TRA re-opening strategy continues to put the safety of our staff and residents first while gradually re-opening activities with guidance from public health. Our approach continues to be cautious and the strategy is subject to change depending on current public health recommendations. Enhanced infection prevention and control measures including physical distancing requirements of at least 2 metres, will remain in place throughout our re-opening and current public health recommendations will guide all decisions. For more information, please see "COVID-19 Mandatory Member Procedures" document that is attached here and also available at [www.tuscany-connect.com](http://www.tuscany-connect.com).

## **Restrictions for all park amenities include:**

**Limits on numbers, reduced hours and mandatory closure times (see below), and limited access to skate change room bathrooms only (remainder of building is not accessible at this time).  
Use of picnic tables are for Splash Park reservations, at this time. Our water fountains are currently shut off, so it is recommended that all participants bring their own filled water bottles.  
Please visit [www.biz-connect.ca](http://www.biz-connect.ca) for up to date public health guidelines on playground use and outdoor recreation**

**A reminder that although we have given all Residents until August 31st without late fees or interest to pay Association Fees, all members wishing to access the Tuscany Club and its amenities must be in good standing which includes payment of fees at time of use or booking.**

## **NEW PARK HOURS STARTING JUNE 15th**

**9:00am-12:00pm & 1:00-4:00pm & 5:00-8:00pm Daily**

\*\*Please note that the park and all its amenities will be cleared each day at noon and 4:00pm and we will reopen at 1pm and 5pm to allow access to as many residents as possible while following the current public health guidelines of limiting outdoor gatherings to less than 100 people at one time including physical distancing\*\*

## **IMPORTANT Tuscany Residents Association Member Fees Reminders**

Thank you to all of our members who have paid to date. We understand that COVID-19 has impacted many of our members financially, therefore the due date for fees has been extended to August 31, 2020 and all late fees and interest charges will be waived until then as well. As always, we also offer payment plans. All payment plans must be arranged prior to August 31, 2020 and must be arranged before accessing any of the amenities.

Please use one of the following methods to make annual fee payments:

**CHEQUE** - Mailed to 212 Tuscany Way NW Calgary, Alberta T3L 2J6. Please make your cheque payable to the Tuscany Residents Association. There will be a \$50.00 charge on all returned cheques.

**OVER THE PHONE** – call 403-241-6402 to pay using Visa, MasterCard or American Express.

**IN PERSON**-cheque, debit or credit

**We have installed a payment slot, accessible from outside (just below Customer Service Window), should you wish to drop off credit card payment information or cheque after hours.**

**We are continuing to accept credit card payments over the phone (403-241-6402) from 9am to 9pm Monday to Sunday and as of June 22nd we are able to accept in person payments as well.**

**If you are having trouble getting through, please email: [recreation@tuscanyclub.ca](mailto:recreation@tuscanyclub.ca) with your contact info and a good time for us to call.**

# Re-Opening Strategy Update

## What's Open

### Tennis/Pickleball Courts (by reservation only)

- \*Restrictions include singles/households only and by reservation (see schedule attached)
- \*Players may bring one guest for singles, however, guests for doubles must be from the same cohort.
- \*No loaning or sharing of equipment including balls unless all from the same family. We do have a limited number of balls that we are prepared to give to members to keep.
- \*Limited access to skate change room bathrooms only; remainder of building is not accessible.
- \*Court 1 (West) uses West entrance/exit only gate; Court 2 (East) uses South entrance/exit gate only (if ramp access is required, please advise when booking).
- \*No more than two bookings per address can be made per week in advance. Residents are welcome to check availability the day of to maximize court use.
- \*Booking times must be strictly adhered to allow for physical distancing between reservations.
- \*Cancellations due to weather or no show will be offered the opportunity to re-book if space permits.
- \*Players are permitted to arrive a maximum of 10 minutes early to sign in and make their way to the courts.

### Skatepark

- \*Skatepark with restrictions including a maximum of 10 at anytime; NO GUESTS
- \*Be a minimum of 12 years old to access without a parent

### Playground

- \*Playground with restrictions including a maximum of 10 children at anytime

### Summer Day Camps

- \*We are offering 9 weeks of our full day licensed Summer Day Camps (grades 1-6) from 9am to 4pm.
  - \*We are offering 2 weeks of our half day Early Explorers Camps (ages 3 to 5 years) from 9am to 11am
- For more information and to register visit [www.tuscany-connect.com](http://www.tuscany-connect.com)

### Programs (registered only, no Drop In)

- \*We have started offering limited outdoor fitness classes and are planning to expand our offerings to include outdoor children's dance, Sportball Soccer/Tball programs, art in the park and some indoor fitness programs.
- \*Many of our classes will be offered on a per class registration basis to offer our Residents maximum flexibility and value. Our highly qualified instructors will be offering programs that will follow all current public health guidelines.

Please watch for our calendar of July offerings coming soon.

### Indoor Family Badminton (by reservation only) Saturdays & Sundays 1:00 to 2:00 or 2:30 to 3:30pm

- \*Restrictions include singles/households only and by reservation.
- \*Players may bring one guest for singles, however, guests for doubles must be from the same cohort.
- \*No loaning or sharing of equipment including shuttlecocks unless all from the same family.
- \*Booking times must be strictly adhered to allow for physical distancing between reservations.
- \*No multiple bookings will be permitted.

### Splash Park (by reservation only)

- \*By reservation only. There will be 3 reservation blocks per day 9am to noon, 1 to 4pm and 5-8pm with 8 spots at each time. Each reservation can include up to 6 people from the same family or cohort. Please be patient as we monitor and adjust to our new processes.

**Please call 403-241-6402 ext.111 for all reservations.**

# Re-opening strategy update cont'd



## Tennis/Pickleball Court Schedule (by reservation only)

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
9:00-10:15							
10:15-10:45am							
10:45-12:00							
12:00-1:00pm							
1:00-2:15							
2:15-2:45pm							
2:45-4:00							
4:00-5:00pm							
5:00-6:15							
6:15-6:45pm							
6:45-8:00							

\*\*please visit [Facebook](#), [Instagram](#), and our website – [www.tuscany-connect.com](http://www.tuscany-connect.com) for updated schedules as available\*\*

### Preschool Activity Packages (ages 2-5 year olds)?

We have a limited number of preschool activity packages still available for purchase. Each package, put together by Miss Michelle and Miss Deborah, contains all supplies needed for 5 theme based crafts including a glue stick and markers if necessary. Choose from Space, Farm or Spring themes. \$20/package includes delivery right to your door. Payment can be made by credit card over the phone.

